

**Response (31/1/2020) to WHRA subsequent questions to TFL based on specific concerns raised by residents.**

Dear Robert

Thank you for your recent email. I've put some answers to your questions below:

**1** Is it intended to use single deck buses of the type that are currently used on route W9 in the Winchmore Hill area on this new bus route?

It is intended to use single deck buses similar to those used on route W9. They would be approximately 9 to 10 metres long, depending on the exact type agreed during any future contract tendering discussions.

**2** Have one or more route tests been carried out with a bus of the type that it is planned should be used on this new bus route?

A route test was undertaken on 15 July 2019. A 10.2 metre long single deck bus was used for the test, which is the maximum length of bus we would consider for this route.

**3** If such route test(s) have been carried out, what potential problems have been identified (particularly in Station Road and Farm Road) and what measures (if any) have you suggested to Enfield Council that it would need to take to address these problems?

Some parking restrictions/double yellow lines would be required on Farm Road and Station Road as the on-street parking can make it difficult for vehicles to pass. The exact locations of any proposed restrictions have not been finalised yet. Having a parking-restricted bus stop also has the benefit of creating a passing point for vehicles.

**4** Why do you consider that it would be necessary to introduce new bus stops on Station Road, Farm Road and Firs Lane rather than use the Hail and Ride system, which is used successfully on parts of the W9 route in the Winchmore Hill area.

To ensure that safe locations are provided for passengers to board and alight, and to improve accessibility for passengers with restricted mobility. As with any parking restrictions on the proposed route, the exact locations of any proposed bus stops have not been finalised yet.

I hope this answers your questions.

Kind regards

Ben